

# Children & Young People Overview and Scrutiny Committee

Date: Tuesday 9 April 2024  
Time: 10.00 am  
Venue: Committee Room 2, Shire Hall

## Membership

Councillor Marian Humphreys (Chair)  
Councillor Jerry Roodhouse (Vice-Chair)  
Councillor Barbara Brown  
Councillor Justin Kerridge  
Councillor Jill Simpson-Vince  
Councillor Penny-Anne O'Donnell  
Councillor Chris Mills  
Councillor Parminder Singh Birdi  
Councillor Piers Daniell  
Councillor Tim Sinclair  
Phil Johnson  
Michael Cowland

Items on the agenda: -

### 1. General

#### (1) Apologies

#### (2) Disclosures of Pecuniary and Non-Pecuniary Interests

#### (3) Minutes of the Previous Meeting

5 - 12

### 2. Public Speaking

### 3. Question Time

#### (1) Questions to Cabinet Portfolio Holders

Up to 30 minutes of the meeting are available for members of the Children & Young People Overview and Scrutiny Committee to put questions to the Cabinet Portfolio Holder for Education and Cabinet Portfolio Holder for Children & Families.

The work programme attached lists any briefings circulated to the Committee since the last meeting and any items listed in the Council's Forward Plan for decision by Cabinet or individual Cabinet Portfolio Holders over the coming months.

## **(2) Updates from Cabinet Portfolio Holders and Assistant Directors**

Cabinet Portfolio Holders and Assistant Directors are invited to provide any updates they have on issues within the remit of the Committee.

### **4. Corporate Parenting Panel Update**

The Portfolio Holder for Children & Families to provide a verbal update on the work of the Corporate Parenting Panel.

To include an update from the Children in Care Council and other forums.

### **5. Power BI - performance information**

There is no performance information to be reported at this meeting.

The next performance report will be presented at the committee meeting on the 18th June and that will include the end of the current quarter performance information.

[The Power BI Portal](#) live and be viewed at any point. Refreshed data is available at the end of each month where possible (some data is updated quarterly or annually).

### **6. Children and Family Centre Updates and Strategic Direction** 13 - 26

### **7. Targeted Youth Support Offer: Including Offer to Schools** 27 - 42

### **8. Work Programme and items on the Forward Plan** 43 - 46

Up to date work programme to be presented to the Committee.

Items from the Forward Plan relevant to the remit of the Committee to be noted.

### **9. Any Other Business**

### **10. Date of Next Meeting**

The next meeting will be held on 18<sup>th</sup> June 2024.

The meeting will be held at Shire Hall, Warwick.

**Monica Fogarty**  
Chief Executive  
Warwickshire County Council  
Shire Hall, Warwick



## Disclaimers

### Webcasting and permission to be filmed

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### Disclosures of Pecuniary and Non-Pecuniary Interests

Members are required to register their disclosable pecuniary interests within 28 days of their election of appointment to the Council. Any changes to matters registered or new matters that require to be registered must be notified to the Monitoring Officer as soon as practicable after they arise.

A member attending a meeting where a matter arises in which they have a disclosable pecuniary interest must (unless they have a dispensation):

- Declare the interest if they have not already registered it
- Not participate in any discussion or vote
- Leave the meeting room until the matter has been dealt with
- Give written notice of any unregistered interest to the Monitoring Officer within 28 days of the meeting

Non-pecuniary interests relevant to the agenda should be declared at the commencement of the meeting.

The public reports referred to are available on the Warwickshire Web  
<https://democracy.warwickshire.gov.uk/uuCoverPage.aspx?bcr=1>

### Public Speaking

Any member of the public who is resident or working in Warwickshire, or who is in receipt of services from the Council, may speak at the meeting for up to three minutes on any matter within the remit of the Committee. This can be in the form of a statement or a question. If you wish to speak please notify Democratic Services in writing at least two working days before the meeting. You should give your name and address and the subject upon which you wish to speak. Full details of the public speaking scheme are set out in the Council's Standing Orders.

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# Children & Young People Overview and Scrutiny Committee

Tuesday 27 February 2024

## Minutes

### Attendance

#### Committee Members

Councillor Marian Humphreys (Chair)  
Councillor Jerry Roodhouse (Vice-Chair)  
Councillor Barbara Brown  
Councillor Justin Kerridge  
Councillor Jill Simpson-Vince  
Councillor Penny-Anne O'Donnell  
Councillor Chris Mills  
Councillor Parminder Singh Birdi  
Councillor Piers Daniell  
Councillor Tim Sinclair

#### Officers

Dr Shade Agboola, Director of Public Health  
Helen Barnsley, Senior Democratic Services Officer  
John Coleman, Assistant Director - Children and Families  
Sarah Cox, Nuneaton Education Strategy Coordinator  
Rachel Jackson, Head of Education Strategy and Transformation  
Johnny Kyriacou, Assistant Director for Education Services  
Nigel Minns, Executive Director for Children and Young People  
Sarah Moxon, Performance Analyst  
Lou Richardson, Policy Lead  
Max Taylor, National Management Trainee  
Sarah Tregaskis, Head of School Services and Post 16 Education

### 1. General

The Chair started the meeting by reading out the following statement –

“Good morning councillors, officers, members of the public. Welcome to today’s meeting of Children and Young Peoples Overview and Scrutiny Committee.

It would be remiss of me not to acknowledge the comments that were made at our last meeting which I’m sure you will be aware have resulted in a number of complaints which are currently the subject of an investigation. . It wouldn’t be appropriate for me to make any further comment whilst the investigation is underway, and I am not inviting further comments at this time.

However, I am aware that more information for members of the public about the investigation process can be found on the Council's website in the Democracy section where a page has been added in relation to the investigation in the section relating to Complaints against Councillors.

I would also like to welcome Councillors Parminder Singh Birdi, Piers Daniell and Tim Sinclair who have joined the committee, following the stepping down of Councillors Golby, Hammersley, and Morgan from this Committee."

### **(1) Apologies**

Apologies were received from Michael Cowland, CEO of The Diocese of Coventry MAT.

### **(2) Disclosures of Pecuniary and Non-Pecuniary Interests**

None.

### **(3) Minutes of the Previous Meeting**

It was agreed that those members of the committee who were not at the meeting held on the 25<sup>th</sup> January 2024 would not vote on the minutes - (Councillor Penny-Anne O'Donnell who had sent apologies for the meeting and the three new members Councillors Parminder Singh Birdi, Piers Daniell and Tim Sinclair).

A vote was held to approve the minutes as a true and accurate record. Councillor Jerry Roodhouse voted against approving the minutes. The rest of the committee members voted to approve the minutes.

The minutes were approved as a true and accurate record. There were no matters arising.

## **2. Public Speaking**

None.

## **3. Question Time**

### **(1) Questions to Cabinet Portfolio Holders**

None.

### **(2) Updates from Cabinet Portfolio Holders and Directors**

Councillor Sue Markham, Portfolio Holder for Children and Families confirmed, as Chair of the Corporate Parenting Panel that there had not been a meeting of the panel since the last scrutiny meeting so there was no update.

Councillor Markham confirmed that she had attended a Loud Mouth session with Councillor Marian Humphries and that it had been very positive. She encouraged all members to attend a session if possible.

Councillor Kam Kaur, Portfolio Holder for Education, confirmed the following –

- the admissions team was preparing for the secondary offer day
- the education sufficiency strategy was almost complete. It would be presented at Cabinet and then full Council.
- the draft education strategy for 2024 – 2029 is being produced with Head Teacher and other providers. It is expected to be ready for presentation at the April meeting of the Cabinet.
- In January 2025, the adult and community learning service was assessed and passed with flying colours. It was noted that this was a great result following the struggles faced by the service during Covid. The service has been accredited for the next three years.

#### **4. Corporate Parenting Panel Update**

Councillor Sue Markham, Chair of the Corporate Parenting Panel, confirmed that there had been no meeting of the panel since the last Children and Young People’s Overview and Scrutiny Committee meeting so there was no update.

The next meeting of the Corporate Parenting Panel was confirmed for the 25<sup>th</sup> March 2024.

#### **5. Quarter 3 Integrated Performance Report**

Johnny Kyriacou, Director of Education presented the quarterly performance updates to the Committee, including an overview of the performance for quarter 3 – April to December 2023.

The Committee noted that all the information was available in the report and was presented as part of the full report to cabinet on 15th February 2024. It was noted that 51% of the Key Business Measures relevant to the committee are on track.

The following points were highlighted –

- There has been an increase in the demand on services due to the cost-of-living crisis and the increase in mental health issues. It was noted that this is a national trend.
- In relation to the number of children with a Child Protection Plan, it was confirmed that the number is reducing and moving closer to the target. The number is currently 396 child protection plans in place and the target is 330.
- There has been a 20% increase in the number of referrals to the Front Door Service.
- The total number of Children in Care stood at 693 and this includes Unaccompanied Asylum-Seeking Children (UASC). This was confirmed to be slightly higher than

predicted, but lower than both the national figure and Warwickshire's statistical neighbours.

- In relation to the SEND service, it was confirmed that the performance remains on track and is consistently positive.

Councillor Penny-Anne O'Donnell referred to the report and the increases in demand and costs, asking if recruitment and retention of staff were issues. Nigel Minns, Executive Director for Children and Young People stated that recruitment and retention were issues reflected nationally across the public sector and are particularly for local authorities and the NHS. It was confirmed that one key challenge is pay and how staff are rewarded. The appeal of working as an agency member of staff is hard for local authorities to address as the opportunities are different, including how staff work. Agency staff are very expensive.

John Coleman, Director of Children and Families confirmed that there is currently a specific programme at Warwickshire County Council around growing our own Social Workers including an apprenticeship scheme for current family support workers. The programme aims to have approximately 50 apprentices working towards becoming Social Workers.

The Committee noted that officers know where some of the issues are with retention and that is around child protection and court work which can be extremely difficult. There is wrap around support for workers, including counselling for the emotional impact. A new process has been introduced with an additional £3k salary for those roles. It was confirmed that 10 people have already be appointed which means a reduction in the use of agency staff. Officers are approaching college students to encourage them to apply to the council once they have finished their studies.

Following a question from Councillor Chris Mills in relation to obesity in children, it was confirmed that this on the increase and in particular in Year 6 children (10 to 11 years old). Shade Agboola, Director for Public Health confirmed that Warwickshire is still below the national average in this area but that this risk of obesity is going up; perhaps as a result of the impact of the pandemic. It was confirmed that this area has been prioritised as a key objective for the team over the next 12 months. The Chair requested a briefing note on the pathways for obesity and it was confirmed that a guide will be circulated to the committee. It was noted that referrals are often to a bespoke, local service.

Councillor Jerry Roodhouse raised concerns that the number of hospital admissions in relation to self-harm are increasing and asked if data was being analysed to identify any emerging trends in order to create a better understanding of service demands. Shade Agboola confirmed that a briefing note in relation to this had been shared with the Committee and that updated data was currently no available due to a change in the reporting methodology. It was noted that the national information currently being used was leading to Warwickshire appearing to be at a higher level but that once the new methodology is in place, the improved comparable data is likely to show an improvement in Warwickshire's performance.

Nigel Minns continued, stating that predictive analytical information is an area for the council to develop but it has been found to be unreliable in some areas. It was confirmed that the council has specialists looking at a range of tools and that a briefing note would be produced for the committee. Councillor Kam Kaur, Portfolio Holder for Education added that real time and



targeted data are areas that the council is working on and improving. The work underway involves working with system users to make sure that they get the best out of each system. It was confirmed that this work will be completed soon and will not take years. Following a question from Councillor Tim Sinclair, it was confirmed that there are peer groups that the council is part of, with other local authorities to discuss how technology can be best used in each authority.

### **Resolved**

That the Children and Young People Overview and Scrutiny Committee considers and comments on the Integrated Performance Report for Quarter 3 2023/24 contained within this Report and Appendices.

## **6. Outdoor Education and Learning Strategy 2022 Progress Update**

Sarah Cox, Place Based Co-ordinator confirmed to the Committee that she was very new to the post, and thanked Sarah Tregaskis, Head of School Services & Post-16 Education for attending the meeting as support.

Sarah Cox confirmed that the Outdoor Education and Learning Strategy was not about the direct delivery of services but about enabling schools to develop their own outdoor education programme.

The following points were highlighted to the Committee –

- 43% of schools in the county have now engaged meaningfully with the strategy. This includes primary, secondary and special schools.
- An online event took place in June on ‘Why Teach Inside?’, with 25 attendees.
- Opportunities for future sessions have been identified, which include promoting webinars available from the National Education Nature Park and Eco-Schools.
- Since April 2023, there have been 635 views of the Homepage for the website. The next highest number of views is for the Education Visits page (at 464 views), followed by the webpage on Grants and Funding (at 257 views).
- The Committee noted that the website is kept up to date but that it could benefit from more promotion and that this is something that the team is currently working on.
- With reference to the current delivery plan, it was confirmed that 34% of the actions have been completed. 38% of the actions are in progress and will progress after recruitments has been completed. The delivery plan will be refreshed after recruitment.
- A number of schools have applied for funding support for wildlife gardens and sensory gardens.

- Working with wider partners such as libraries and country parks has been completed and this means that improved offers to school are now underway.

The Chair thanked the officers for the report adding that it was an excellent report and that the enthusiasm of officers could be seen during the presentation.

Following a question in relation to how Councillors could support the programme, it was confirmed that the majority of the information is on the website and that the information is kept as local as possible so referring schools and others to the website is the best support at this point.

Councillor Jerry Roodhouse asked if there were any links to work with the district and borough councils, or Public Health. Adding, that he felt the report was very positive, especially the sustainability of the programme. It was confirmed that some work had been completed with local leisure providers but that it would perhaps be worth officers re-establishing contact with the district and boroughs.

Councillor Barbara Brown commented that it was nice to see how the strategy had progressed and how it continues to move forward. Following a question from Councillor Brown in relation to the collection of feedback, Sarah Tregaskis confirmed that work is underway on a feedback kit that can be sent to schools and that it will include a self-evaluation and participation tool kit.

### **Resolved**

That the Children and Young Peoples Overview and Scrutiny Committee note the progress of the Warwickshire County Council Outdoor Education and Learning Strategy 2022 as outlined within its Delivery Plan 2023-2024.

## **7. Warwickshire Futures - looking ahead to 2030/40**

Max Taylor, National Management Trainee presented the report to the Committee and confirmed that Lou Richardson, Lead Commissioner - Corporate Policy & Strategy and Sue Robinson, Business Intelligence Service Manager (Strategic Research) were also present to support and answer any questions.

It was confirmed that the purpose of the report was to understand and systemically assess future trends and impacts on Warwickshire County Council. The approach taken was to look at the best practice and research across all local government. It was also confirmed that the report is not intended to be a complete list of all issues that the council may face. It will be continually monitored and assessed.

The report commented that from 2030 onwards the issues and themes likely to be facing Warwickshire may include societal change, community & health and environment, climate & infrastructure. The specific considerations for the Children and Young People's Overview and Scrutiny Committee were identified as –

- a) Changing living situations
- b) Emerging health issues
- c) Increasing diversity

- d) Mental health challenges
- e) Future skills

The report highlighted that Warwickshire County Council would need to consider moving forward, including the following –

- Tailoring of services to changing needs
- Increased uncertainty – greater local choices
- Shifting public expectation and perception
- New ways of working, including through technology such as Artificial Intelligence (AI)

Councillor Penny-Anne O'Donnell thanked the officers for the report which she found fascinating. In addition, and in relation to the emerging health issues, she thanked the officers for the information in relation to the issue of vaping. Councillor O'Donnell also commented that the issue of loneliness in children, especially those who may already be vulnerable, may be as a knock-on result of the pandemic. She thanked officers for identifying all the concerns and the needs to ensure the appropriate skills are in place for the future.

Councillor Tim Sinclair added his thanks for the great report and requested that the information relevant to the Committee be circulated as a separate document. It was agreed that Max Taylor would compile the relevant information and circulate it to all members of the Committee after the meeting.

Councillor Jerry Roodhouse echoed the previous comments about the excellent report and that the requested information would be very much appreciated.

Councillor Roodhouse asked if any work had been done to include the point of view of children and young people; and asking for their views. Adding that walking in their shoes could help the council plan. John Coleman, Director of Children and Families thanked Councillor Roodhouse and agreed that it could be beneficial. It was agreed that with the Youth Council Elections coming up, it would be an ideal time to ask for their points of view. Councillor Penny-Anne O'Donnell agreed with Councillor Roodhouse, adding that the council must make sure to reach young people who may feel that their voice isn't being heard; such as those who are not attending school. Rachel Jackson, Head of Education and Strategy Transformation confirmed that work on the education strategy that will be presented at the meeting of Cabinet on the 11<sup>th</sup> April 2024, and that narrowing the gap is an area of focus that ensures the council is working with the right people in the right places. It was confirmed that an update would be provided to the Committee at the June meeting.

Councillor Izzi Seccombe, Leader of the Council added that devolution and the opportunities this could create, would help provide and support a skills agenda. Councillor Seccombe confirmed that imminent announcements are expected in relation to the Devo 2 deal and that the committee would be kept updated. Councillor Seccombe added that it is crucial that every child is given the chance to shine with their unique set of skills.

Following a question from Phil Johnson, Co-optee and Chair of Stockingford Local Governing Body, it was confirmed that carer advice is offered to all children in Year 7 (11 to 12 years old) and that this makes up part of all OFSTED inspections. Warwickshire County Council has a

statutory requirement to avoid young children becoming NEET (not in education, employment or training) and this is done through work with secondary education providers and colleges. It was noted that apprenticeship numbers in Warwickshire are higher than midland and national figures.

**Resolved**

That the Children and Young People Overview and Scrutiny Committee:

1. Notes the trends and themes highlighted in the ‘Warwickshire Futures 2030/40’ and ‘Warwickshire in 2030 and beyond’ reports and considers how they may relate to ongoing and future policy development; and
2. Considers the Committee's current work programme in light of the Warwickshire Futures work.

**8. Work Programme and items on the Forward Plan**

The Committee noted and agreed that updated work programme and items on the Forward Plan relevant to the remit of the Committee.

The Chair asked that if members of the Committee had any requests for topics to be added to the work programme for future meetings, they should contact Helen Barnsley, Senior Democratic Services Officer.

**9. Any Other Business**

None.

**10. Date of Next Meeting**

It was confirmed that the next meeting will be held on 9 April 2024.

The meeting will be held at Shire Hall, Warwick.

11:26 meeting closed.

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Chair

## **Children and Young People Overview and Scrutiny Committee**

**9 April 2024**

### **Children and Family Centre Updates and Strategic Direction**

#### **Recommendation(s)**

That the Children and Young People's Overview and Scrutiny Committee

- (i) considers and comments upon the reported performance of the Children and Family Centre Service as set out in this report, and
- (ii) notes and comments upon the strategic plans proposed to oversee the delivery of the Children and Family Centre service moving forward as detailed in this report.

#### **1. Executive Summary**

- 1.1 The children and family centres (CFCs) are commissioned services, currently delivered by two voluntary sector providers. 13 Centres are managed by Barnardo's and one centre is owned and managed by The Diocese of Coventry Multi Academy Trust, operated by St Michael's Church of England Academy. The current contract for these services is in place until August 2027.
- 1.2 For the past year, Social Care and Health commissioning (Social Care & Health Directorate), in partnership with Early Help and Targeted Support (EHTS – Children & Young People Directorate) have been exploring the strengths and challenges within the service and how these can be best supported to improve the outcomes for our children and families.
- 1.3 This work was also carried out in collaboration with our providers, who provided evidence to demonstrate a funding gap of £425,000 per annum to maintain and deliver the service within the allocated contract funding beyond March 2025. This difference has been attributed to a significant increase in staffing and premises costs.
- 1.4 On the 17 January 2024, Corporate Board agreed to extend the current contract for Children and Family Centres (CFCs) until August 2027. There is a contract break in August 2025 and the estate leases for the Barnardo's buildings will be aligned with the agreed contract extension until August 2027. The contract extension is applied with additional funding of £425,000 per annum from the 1 April 2025 as part of the 2024-29 Medium Term Financial Strategy approved by Council in February 2024.

- 1.5 The contract extension has presented an opportunity for providers, commissioning and operational colleagues to develop longer term strategies for the service, that focus on improved outcomes for our children and families. This programme of work will be overseen by a new governance structure that incorporates a Governance Board, chaired by the Executive Director of Children and Young People. Two working groups covering operational and infrastructure requirements to support the ongoing development of the service will report into the new Governance Board.
- 1.6 The aim of the new governance structure is to oversee the implementation of co-produced, co-located, multi-agency services that target delivery to our most vulnerable families. In bringing our stakeholders together and sharing knowledge, expertise and resource, the vision is to increase the presence and scope of the service to those most in need whilst continuing to deliver universal services for all to access. Developing services that meet the needs of a whole community, including underrepresented groups such as children and young people with special educational needs and disabilities (SEND), working families, migrated communities, those out of education and young adults will bring strength and resilience to our communities, with prevention services at the heart of its agenda.
- 1.7 Commissioners, Early Help and Targeted Support will work in partnership with providers to develop an agreed core offer of services and analyse the needs of individual communities. The governance and operational groups will deliver strategic direction and oversight that supports a more sustainable service and improved outcomes for our children and young people.
- 1.8 The design and implementation of the new governance structure aims to increase delivery and performance across the service. In acknowledging the financial pressures within the current Medium-Term Financial Strategy, the proposed structure will provide more robust oversight between providers and stakeholders, ensuring that delivery of services meets on-going financial constraints and requirements.

## **2. Performance Analysis**

- 2.1 A full breakdown of the Key Performance Indicators (KPI's) for the reporting period 1 January 2023 to 31 December 2023 are detailed in Appendix One. This KPI summary is tabled in percentages to reflect how KPI's are reported, however the following sections provide further information about the performance of the service. Both providers are meeting the KPI requirements in all areas except outreach delivery and support for 5–19-year-olds, which has seen an improvement over the last 12 months as outlined within paragraphs 2.5 to 2.9 of this report.
- 2.2 Table 1 provides a summary of attendances across the two providers between January and December 2023, demonstrating a total of over 230,000 attendances including both attendances at centres and outreach activity.

Table 1: Total children and family centre attendances in 2023

Barnardo's

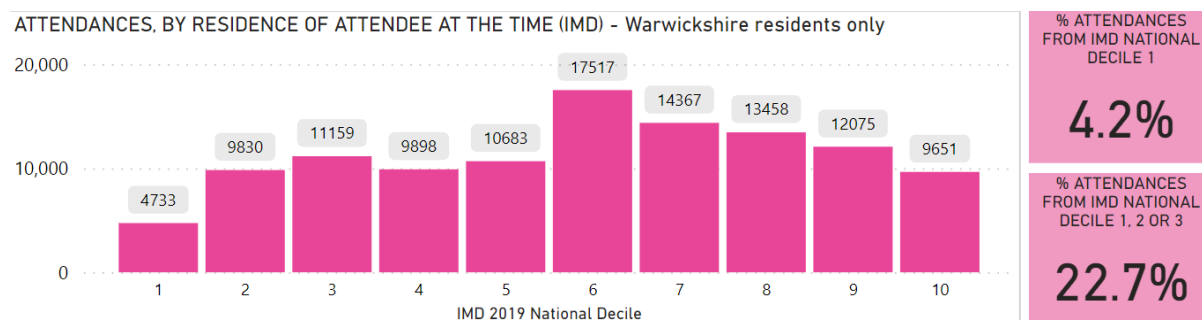
Total attendances at CFC activities (at core and outreach sites) by both identified and anonymous attendees	125,506
Total attendances at partner activities on CFC sites (wholly anonymised)	72,258
<b>Total attendances</b>	<b>197,764</b>

St Michael's

Total attendances at CFC activities (at core and outreach sites) by both identified and anonymous attendees	13,269
Total attendances at partner activities on CFC sites (wholly anonymised), including Nurture Nursery	20,136
<b>Total attendances</b>	<b>33,405</b>

- 2.3 It is not possible to measure exactly how many different families this includes due to the number of anonymised attendances; however, the data indicates that most families attend on average between 4 and 8 times, suggesting approximately 16,000 families have been supported through this service during 2023.
- 2.4 Overall, the reach of the service to our most vulnerable communities is outlined in Table 2 below. This is calculated by reporting on the Index of Multiple Deprivation (IMD) which measures relative deprivation in an area with IMD (quantile) 1 being the most deprived. This table shows in 2023 4.2% (4733) of total CFC attendances are from IMD decile 1 and 22.7% (25,722) of attendances were from IMD decile 1-3.
- 2.5 The IMD profile of attendances varies across districts and boroughs as shown in Appendix 2 and there is the potential for further analysis through comparing with population demographics to understand how well attendances reflect the local population. This work will be undertaken as part of the service development outlined in Section 3 of the report.

Table 2: Attendances, by residence of attendee from January 2023 to December 2023



- 2.6 The CFC service delivers over half of its activity in the ‘targeted’ category, demonstrating that delivery is responding to identified needs and supporting families to prevent any escalation that may require more formal support and services. Appendix 2 includes more detailed information about the activities undertaken by the centres and scope of services that families are supported to access.
- 2.7 Outreach Delivery - Although not yet achieving the KPI requirements for outreach delivery, Barnardo’s have demonstrated significant improvements in this area. Delivery at outreach venues has increased from 2,849 hrs (9.6%) to 3,598 hrs (12.1%) in the last 12 months. This equates to an additional 749 hours and a 26% increase in one year. St Michaels have remained consistent throughout this period delivery approximately 481 hrs (23%).
- 2.8 Similarly, where the KPI requirement has not been met by Barnardo’s for attendances at outreach venues this figure increased from 13,253 attendances (10.8% of all attendances) in 2022 to 24,117 (19.2% of all attendances) in 2023. This equates to an additional 10,864 outreach attendances representing an 82% increase. St Michael’s continues to exceed this KPI requirement.
- 2.9 5–19-year-olds supported - In the current KPI measures both providers fall below the requirements for 5–19-year-old distinct attendees and registrations, however, comparing the same data sets between 2022 and 2023 shows significant progress in this area for Barnardo’s. In 2022, Barnardo’s recorded 713 distinct 5-19 attendees (7.6% of all attendees). In 2023 this increased to 1,322 distinct attendees (9.3% of all attendees). This shows an additional 609 attendees from this age range. St Michael’s have remained consistent at approximately 204 5-19-year-old attendances (between 14% and 15% of all attendees) across the same time periods.
- 2.10 It is recognised that further work is required to embed systems and partners for the 15-19 age cohort and both providers are now delivering after school clubs and continuing engagement within their local communities to support this area. By capturing the IMD representation of the 5-19 attendance it is



evident that these services are being delivered to specific and targeted cohorts where need has been identified.

- 2.11 Although there is progress to be noted with service delivery, commissioners and operational colleagues understand that more work is required with providers to integrate, strengthen, and improve services. The current Key Performance Indicators will be improved for the contract extension period to enable a more accurate assessment of how the service is meeting the needs of our families across the county. Commissioners will work with providers to understand the need of local populations and develop measures which reflect greater reach for the service to the families who are most in need and to support the CFC service to deliver the right service, to the right people, at the right locations, at the right time.

### **3. Service Development**

- 3.1 A new governance structure will be implemented from May 2024, which will replace the current District Advisory Boards. In bringing our key stakeholders together and by ensuring that the systems, processes, and governance are effective, the new structure can identify opportunities to work more effectively with our delivery partners to improve outcomes.
- 3.2 The approach entails a Governance Board and will drive and enable collaborative working and make decisions at a strategic level. The Board will consist of senior strategic roles from within the County Council, Elected Members, Providers and key partners who will convene to set direction and make decisions at a strategic level. The strategic board will be chaired by the Executive Director of Children and Young People.
- 3.3 The Objectives of the Governance Board are as follows:
- To work in partnership with stakeholders to prioritise identified areas of development and ensure the service is meeting agreed outcomes for Children and Families including:
    - developing a more integrated service offer, reducing duplication and making best use of existing community assets and groups and associated services for families;
    - ensuring the offer is accessible in the right place, to the right people, at the right time, including making best use of current estates and developing the outreach offer; and
    - extending the reach of the service to 5-19 year olds (up to 25 years for young people with Special Educational Needs and Disabilities).
  - To enable and facilitate the co-production of the service by ensuring the voices of children and families are represented within the group.
  - To develop the workforce to ensure the skills and capabilities reflect the needs of children and families.

- To develop strategies to support a sustainable service over the next 10 years.
- To develop key outcomes and performance measures that align to both local and national strategies and which will enable the Board to drive service performance and increase outcomes for our most vulnerable families.

3.4 Two delivery groups will be created, reporting into the Governance Board, an Infrastructure Delivery Group (focussed on estates, information technology and other infrastructure elements) and an Operational Delivery Group which will focus on workforce development, integration of service offers for children across health and care, culture change, and sharing data to enable support to be targeted to areas of greatest need and to evidence impact.

3.5 Within the Infrastructure group, work will commence to evaluate the CFC estate and ensure that the current delivery locations match the needs of our local population, making best use of the Council's wider estate and ensuring an ICT infrastructure which enables a sustainable service over the next ten years.

## **4 Children and Family Centres Services beyond August 2027**

4.1 Commissioners will continue to work over the remaining duration of the contract to bring together all the learning from our providers and the delivery of the current service to develop options for the best model of delivery for the service post August 2027. The options available at this point in time will be:

- Extend the current contract for a further year. There can be no further extensions beyond August 2028.
- Reprocure the service and invite tenders from the market.
- Deliver the service as an 'in-house' model managed and delivered by the Council.

4.2 A detailed appraisal of these options will be presented to Corporate Board in early 2026 for a recommendation to Cabinet to be made.

## **5 Financial Implications**

5.1 The current contract for delivery of the CFC service is as follows:

- Barnardo's manage 13 centres across the County with a contract value of £1,765,512;
- St Michael's own and manage one centre in Bedworth with a contract value of £274,488; and
- total CFC delivery contract price is £2,040,000 per annum. The budget is within the Children & Families Service overall resources.

5.2 2024/25 financial forecasting submitted by the providers demonstrates that the delivery costs now exceed the current financial envelope of £2,040,000. This is due to the continued rise in staffing costs as well as reflecting the

increase in building costs that have occurred since the original contract went live in 2019 as well as increased operational costs such as training, office costs, management support and educational toys and equipment.

- 5.2 Barnardo's have forecast a funding deficit of £405,000 and St Michaels of £20,000 in 2024/25. To support the contract until March 2025, Barnardo's have agreed to absorb the increased financial costs of the contract for 12 months from September 2023 to September 2024. The Council have committed one off additional funding within existing budgets of £278,000 to support the contract until March 2025.
- 5.3 Both providers have worked collaboratively with commissioning colleagues to look at potential operational savings within the budgets. Barnardo's completed an operational restructure in September, decreasing centre managers hours to increase their front-line staffing capacity. In addition, the financial ringfencing against each of the 5 Barnardo's districts has been removed, allowing the provider greater freedom to manage and allocate their resource across the whole service. St Michael's have identified a high area of spend in delivering outreach in a particular location and are working with EHTS, commissioning and the health partners to locate services to a more cost-effective venue within the same locality.
- 5.4 To extend the contract for a further two years from April 2025 to August 2027, the Council agreed additional recurrent funding of £425,000 per annum for this contract as part of the Council's 2024-29 Medium-Term Financial Strategy approved in February 2024.
- 5.5 Table 3 below shows the breakdown summary of the contract costs between April 2023 and September 2027.

Table 3: Breakdown Summary of CFC contract costs

	2023/24	2024/25	2025/26	2026/27
<b>Budget</b>	£2,040,000	£2,040,000	£2,465,000~	£2,465,000~
<b>Barnardos</b>	£1,765,511	£1,765,511	£2,170,512	£2,170,511
<b>St Michaels</b>	£274,488	£274,488	£294,488	£294,488
<b>Additional Funding</b>	£278,000*	N/A	N/A	N/A

\* Additional one off funding of £253k from People Strategy and Commissioning underspend & additional one off funding £20k from Children and Families

~£400k agreed within Council budget and £25k agreed within Children and Families budget

Barnardo's have agreed to absorb the additional service delivery costs from September 2023 - August 2024

## 6 Environmental Implications

- 6.1 Environmental implications for this service include reviewing energy efficiency of buildings, co-location into existing buildings with delivery partners and considering greener methods of transport to support outreach activity. These

considerations could be built into contracts at the point of recommissioning the service, using social value to encourage delivery against climate ambitions.

## 7 Timescales associated with the decision and next steps

Date	Key Milestone for service 2024.
April 2024	Agreement with current providers to extend contract until 2027.
February - April 2024	Engagement with stakeholders to establish strategic and operational steering groups, utilising co-production approach.
May 2024	Launch of new governance structure.
July 2024	Agreement on revised KPIs and service outcomes.
Date	Key Milestone for Future Model post 2027.
September 2025	Completed updated Market Testing.
Feb 2026	Outline options on the service model to Corporate Board for consideration of delivery post September 2027

## Appendices

1. Appendix 1 - Children and Family Centre Key Performance Indicators
2. Appendix 2 - Children and Family Centre Additional Data

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The report was circulated to the following members prior to publication:

Local Member(s): not applicable as county wide report

Other members:

## Appendix 1 - Overview of Children and Family Centre Key Performance Indicators

Reporting Activity	Target	Barnardo's	St. Michael's
<b>100% delivery against core operational hours</b>	100%	<b>100.0%</b>	<b>100.0%</b>
<b>Average % of delivery against 6 high performance outcomes</b>	Minimum of 50%	<b>93.8%</b>	<b>93.0%</b>
<b>Service delivery at outreach venues</b> <i>% of total hours delivered through outreach venues</i>	Minimum of 15%	<b>12.1%</b>	<b>22.5%</b>
<b>Service delivery by partner services*</b> <i>% of total hours delivered by partners</i>	Minimum of 50%	<b>59.0%</b>	<b>67.7%</b>
<i>% of total hours delivered by partners targeting 5-19</i>	Minimum of 15 %	<b>9.4%</b>	<b>20.1%</b>
<b>Service delivery supported by volunteers.</b> <i>% of total hours supported by volunteers</i>	Minimum of 10%	<b>19.1%</b>	<b>114.2%</b>
<b>Developing and enhancing the service offer across the age range, 5-19 years</b> Within the 5-19 yrs. age range, at least the following: <ul style="list-style-type: none"> <li>— 15% of all CFC registrations;</li> <li>- 15% of all (distinct) CFC attendees;</li> <li>- 15% of total partner hours;</li> </ul> 10% of total partner service representation at District Advisory Boards	% outlined as a minimum	<b>8.4%</b> <b>9.3%</b> <b>9.4%</b> <b>57.9%</b>	<b>13.7%</b> <b>14.5%</b> <b>20.1%</b> <b>47.0%</b>
<b>In collaboration with the Early Years Sufficiency and Family Information Service (FIS) teams, supporting improving the take rate of 2-year funded nursery education places, for eligible families.</b>	Minimum 75% <sup>[1]</sup> take up rates, to overall 85% target rate	<b>76.3%</b> <i>(average 2Help take-up rate in CFC group area Spring, Summer, Autumn terms)</i>	<b>83.1%</b> <i>(average 2Help take-up rate in CFC group area Spring, Summer, Autumn terms)</i>
<b>Ongoing review of all outreach locations</b> · increase in attendances at CFC activities at outreach locations.	Minimum 20%	<b>19.2%</b>	<b>23.0%</b>

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## Appendix 2 Children and Family Centre Additional Data

Reporting Period 1<sup>st</sup> January 2023 – 31<sup>st</sup> December 2023

Reported service performance	Barnardo's - 5 districts (x13 core sites + outreach)					St Michael's (x1 core + outreach)
	North Warwickshire x1 core site	Nuneaton x3 core sites	Rugby x3 core sites	Warwick x3 core sites	Stratford x3 core sites	Bedworth x1 core site
<b>ATTENDANCES AT CHILDREN AND FAMILY CENTRES ACTIVITIES</b>						
Distinct attendees at CFC services	1892	3632	3680	3069	2891	1450
Average number of attendances per individual	8.6	7.4	8.1	6.9	4.5	8.4
Anonymous attendances	1326 (7.6% of all)	2406 (8.3% of all)	8480 (22.2%)	5012 (19.2%)	1555 (55.7%)	1119 (8.4%)
Attendances at outreach locations	4534 (25.9% of all)	3959 (13.6% of all)	6361 (16.7% of all)	6410 (24.6% of all)	2853 (19.6% of all)	3051 (23% of all)
<b>Total attendances</b> (Includes virtual and face to face)	<b>17514</b>	<b>29159</b>	<b>38187</b>	<b>26072</b>	<b>14574</b>	<b>13269</b>
% of attendances from IMD decile 1	420 2.8%	4220 16.6%	1 0%	0 0%	0 0%	92 0.8%
% of attendances from IMD decile 1, 2 or 3	1,618 16.2%	11,969 47%	4,252 14.9%	2,075 9.9%	542 4.4%	4,466 39.9%
Average age of children at attendances	1.3yrs	1.7yrs	1.8yrs	1.8yrs	1.2yrs	2.7yrs
Average age of adults at attendances	35.4 yrs	32.9yrs	33.2yrs	33.9yrs	33.3yrs	37.5yrs
Attendances by 0-4 years	7510 (47.9%)	12343 (46.9%)	12490 (44.5%)	8414 (40.7%)	5594 (44.2%)	4883 (41.2%)
Attendances by 5-19 years	373 (2.4%)	1411 (5.4%)	1145 (4.1%)	921 (4.5%)	328 (2.6%)	1230 (10.4%)
Attendances by ethnicity	10,193 non BME 983 BME	80% non BME 20 % BME	81% non BME 19 % BME	67% non BME 33 % BME	88 % non BME 12 % BME	10,193 non BME BME
Attendances by individuals with SEN/disability	302 (1.9%)	864 (3.2%)	841 (2.8%)	456 (6.1%)	319 (2.5 %)	695 (5.7%)

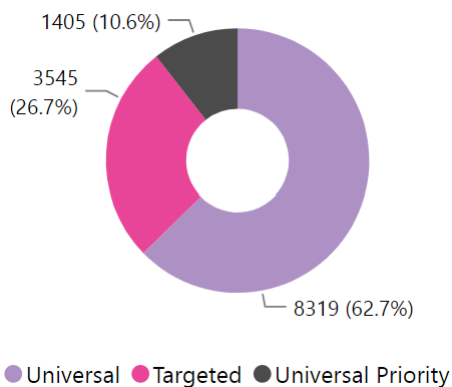
Distinct Attendees = Individuals who have attended one or more times

Attendances = total number of attendances by attendees, including anonymous attendances

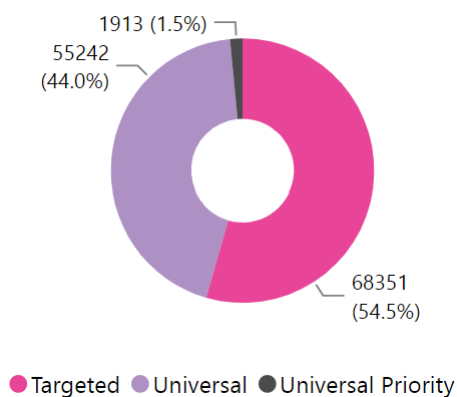
**Attendances by Activity Type**

ATTENDANCES by ACTIVITY TYPE	N. Warks	Nuneaton	Rugby	Warwick	Stratford	Bedworth
Universal Activity	10260 (58.6%)	14511 (49.8%)	13075 (34.2%)	10592 (40.6%)	6804 (46.7%)	8319 (62.7%)
Targeted Activity	7192 (41.1%)	14648 (50.2%)	23364 (61.2%)	15411 (59.1%)	17737 (53.1%)	3545 (26.7%)
Universal Priority Activity	63 (0.4%)	0	1748 (4.6%)	69 (0.3%)	33 (0.2%)	1405 (10.6%)

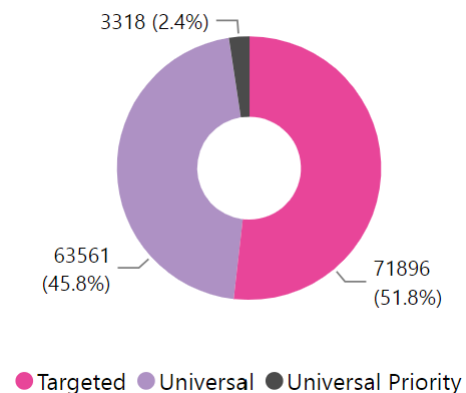
St Michael's Attendance by Activity Type



Barnardo's Attendance by Activity Type

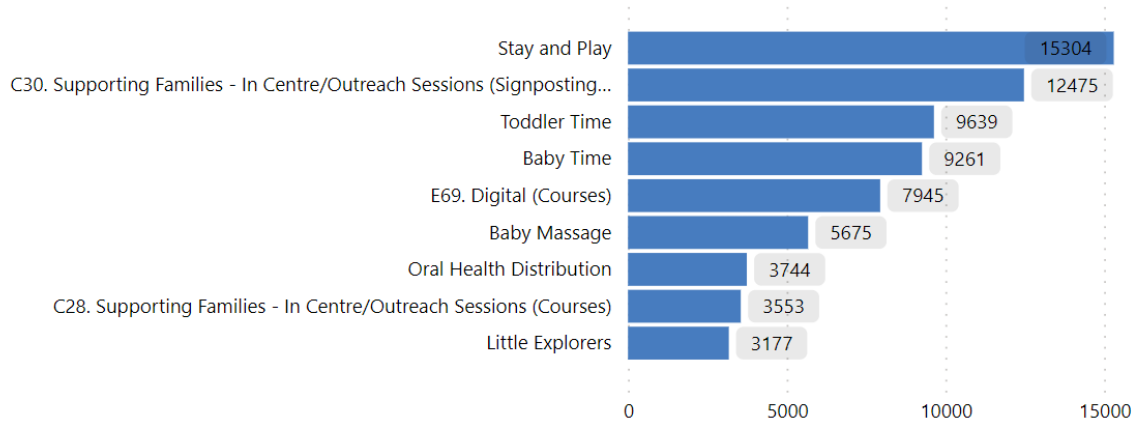


CFC Service Attendance by Activity Type

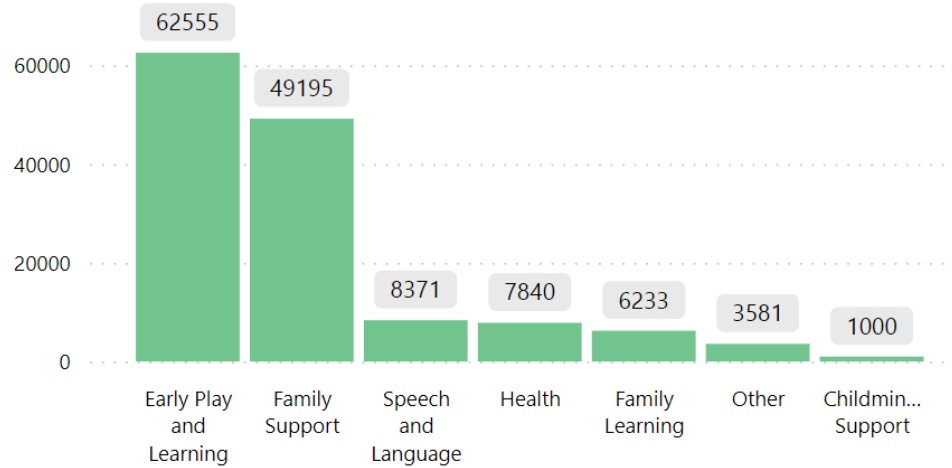




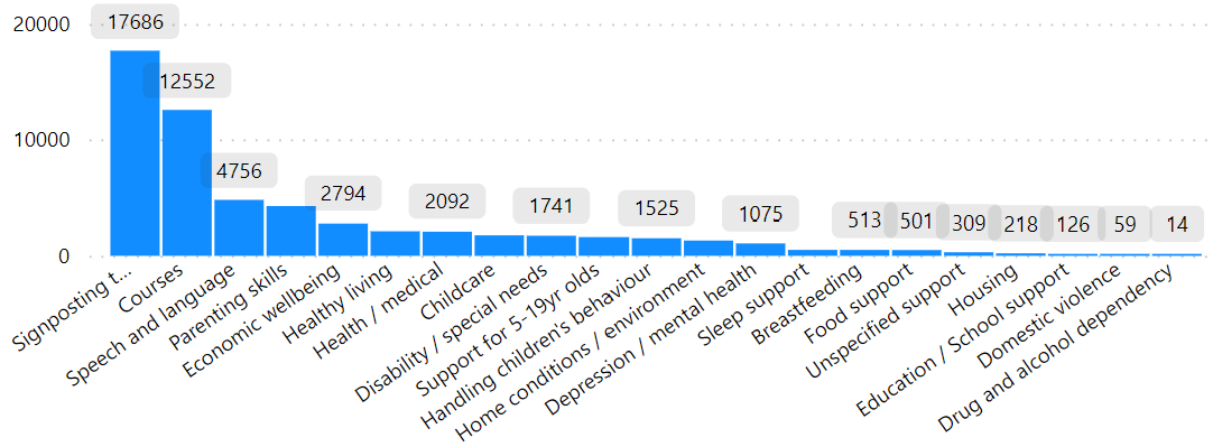
**Attendances, By Activity (St Michael's and Barnardo's combined)**



**Attendance, by Activity Category (St Michael's and Barnardo's combined)**

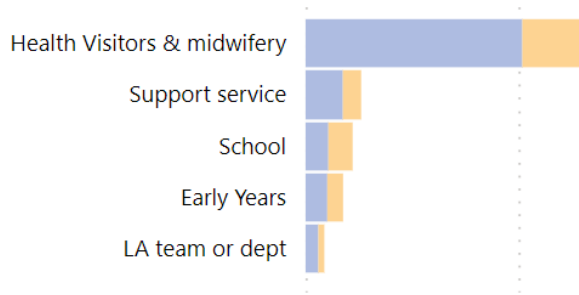


**Instances of 'Supporting Families' Support by Topic delivered by Barnardo's.**

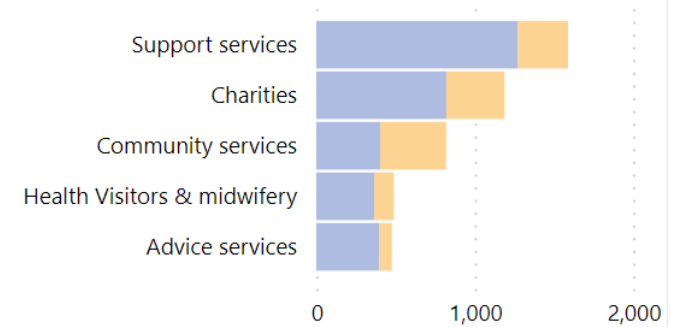


**Incoming and outgoing referrals (St Michael's and Barnardo's combined)**

INCOMING REFERRALS IN THE LAST FOUR QUARTERS, THE MOST FREQUENT REFERRERS



OUTGOING REFERRALS IN THE LAST FOUR QUARTERS, THE ORGANISATIONS TO WHICH MOST REFERRALS WERE MADE



## Children & Young People Overview and Scrutiny Committee

9 April 2024

### Targeted Youth Support (TYS) Offer: Including Offer to Schools

#### Recommendation

That the Children and Young People Overview and Scrutiny Committee endorses the Targeted Youth Support offer, including the offer to schools, as set out in Appendix 1

#### 1. Executive Summary

- 1.1 The youth service has a long-standing history of working with young people in Warwickshire. Investment over the last 4 years has enabled the service to be staffed at its highest capacity for the last 8 years.
- 1.2 Youth work is a person-centred approach and can only be delivered with a young person's consent. Youth workers work with young people aged 11 – 18 years in Warwickshire.
- 1.3 Youth work is delivered by Nationally Qualified JNC recognised professional youth workers and the Council has invested in this by having a programme of training and development allowing new staff to grow within the service.

#### 2. Financial Implications

- 2.1 Targeted Youth support is core funded by the Council. There are small pockets of external funding that increases targeted delivery in priority areas. The service plans its activities for the year to be delivered within the level of funding available.
- 2.2 Within this the ongoing Warwickshire Youth Club Fund (fund value of £95,000) is administered by the Targeted Youth Support team.
- 2.3 The Youth Club Fund offers grants of £5,000 per year to support evening youth club delivery in Warwickshire. In the last year the Council has:
  - funded 39 voluntary youth organisations across the county.
  - supported 22 youth workers to achieve the Level 2/3 in Youth Work; and
  - provided 26 groups with funding of £5,000 each.

2.4 The breakdown of funding by area is:

- 18% North Warwickshire,
- 25% Nuneaton and Bedworth
- 12% Rugby
- 21% Warwick
- 24% Stratford

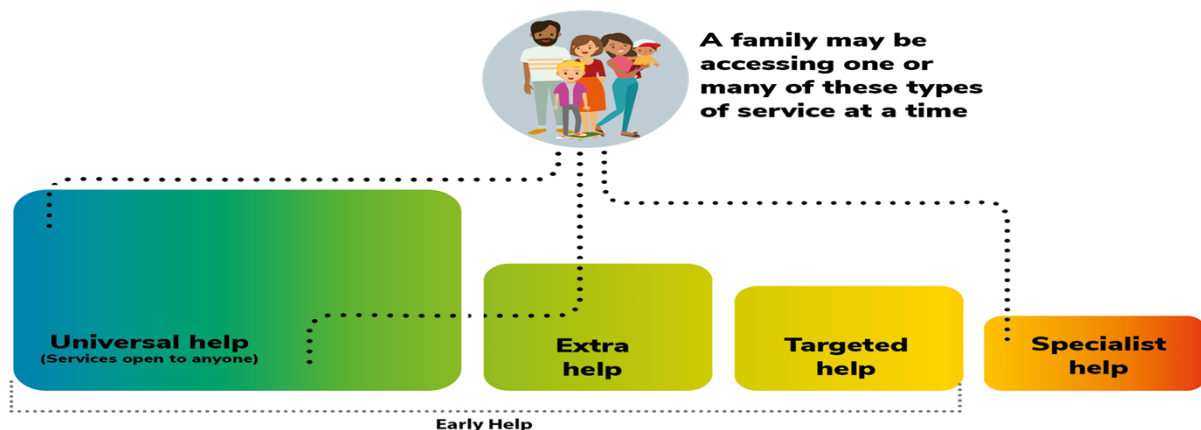
2.5 As well as providing support through funding, a large part of the Targeted Youth Support provided, focusses on support and advice to communities on youth work delivery. We are also offering free Safeguarding in Youth Clubs training

### 3. Environmental Implications

3.1 None arising directly from this report.

### 4. Supporting Information

4.1 The Council's Youth Work offer is wide and varied and follows the stepped approach explained below.



4.2 **Universal Level:** This covers Detached / Street based Youth Work and Youth Clubs. This work aims to help in keeping young people safe by meeting them in their own space.

We achieve this through support of 249 outreach sessions in parks and streets across the county, alongside 548 Youth Centre sessions and 9193 contacts with young people in the past year.

Family, Relationships and Education are the top 3 topics discussed with young people.

**Locality Youth work:** TYS also operates an embedded locality model, with Youth Workers placed in North/South teams that have an in-depth knowledge of the communities they work with. TYS engage with all agencies that have contact with young people including schools, police, community members, and voluntary organisations.

4.3 **Targeted projects** include a LGBTQ group, young parents, bike safety, single gender and work supporting school non- attendance. 2,550 contacts with young people have been made through this group work.

4.4 **One to one Youth Work:** More than 650 requests for support have been received over the past 12 months. A decision regarding support to referrer is made on average within 8 days. This represents a 5% increase for support from the previous year with 87% of requests allocated for assessment. Initial assessments are started within an average of 9 days from allocation.

#### 4.5 **Schools Early Help Group Work Offer**

4.5.1 The Council's Early Help group work offer takes place within school time. It involves activities and discussion groups aimed at young people needing support to prevent escalation in behaviours that could be detrimental to meeting their potential. Our programmes can change to meet the needs raised by young people.

4.5.2 Schools identify young people who would be eligible to attend and work with the Targeted Youth Support team deliver the session. The Council has already started an Early Help Pathway to Change Plan to support the young people, but this is not obligatory. The support is free to access for Warwickshire Secondary schools.

#### 4.5.3 **Homelessness Awareness**

This comprises a short awareness raising session that helps secondary age young people understand homelessness. The session aims to prevent young persons' homelessness by encouraging them to remain living at home by helping them understand the reality of living alone, and the need to make plans. The session is sensitive to the fact that when a home is not safe, there is help and support available for young people to access. The session will:

- explore the issues that could lead to homelessness and provide advice on dealing with these issues;
- raise awareness of the realities of living alone (costs, budgeting, skills required);
- leave young people and teachers with a lasting message about homelessness and the providers available to help; and

#### 4.5.4 **Sharp Edge**

These sessions focus on peer group pressure and knife crime. The course would be useful for young people who it is felt are at risk of being involved in antisocial behaviour out of school. This is the Early Help tackling Bladed Weapon Crime offer.

#### 4.5.5 **Managing Feelings**

This session covers learning skills to manage anger and exploring reasons behind challenging behaviours. This course would be useful for young people who are struggling with their emotional wellbeing. This is primarily about preventing exclusion from school.

#### 4.5.6 **Respectful Relationships**

This session looks at healthy relationships by exploring gender socialisation, personal rights and boundaries. This course would be useful for young people at risk of being in a controlling relationship and young men who have a stereotyped idea of how men should behave. This links to the Domestic Abuse work promoted by the Council.

#### 4.5.7 **Digital Tattoo**

Exploring issues around social media and Child Exploitation, this course would be useful for young people who may be struggling to manage their social media presence and need support in setting themselves safer boundaries.

#### 4.5.8 **Different Thinking**

Looking at the decision-making process behind alcohol use, this session seeks to help build practical skills to empower young people to address alcohol concerns.

#### 4.5.9 **My Body, My Options**

This course looks at good decision making around sexual health, keeping safe, consent and where to go for support and help.

4.6 Strong promotion and referral routes continue to expand the offer to young people, and TYS Youth Workers and/or Early Help Managers attend:

- School Fair Access Panel (FAP)
- Area Anti-Social Behaviour meetings.
- Early Help Networks and Contextual Safeguarding.
- Out of Court Disposal panels

## **5. Responding to Need**

5.1 TYS is an experienced team with a strong passion and energy for supporting young people in Warwickshire. In pursuit of that support, we have:

- Developed a flexible and creative programme for newly arrived young people which takes place as part of schools group work and in the evenings and holidays at resettlement hotels.
- Developed boys and girls work and groups focusing on sexuality and gender.
- Created sessions that support young people whose anxiety is so significant that it has prevented them accessing school and going out. These young people spent their summer holidays playing sports and making friendships.

5.2 **What challenges has TYS faced?**

### **5.2.1 Demand**

Referrals for 121 supports have been consistently high. We apply the Stepped Approach by also signposting young people wherever possible to other Council projects and any additional support within their community that might be useful.

### **5.2.2 Workforce**

The team has undertaken 8 recruitment campaigns this year. It took 4 campaigns to fill a recent Senior Youth Worker Post. We struggle to recruit JNC Professionally Qualified Youth Workers due to a lack of qualified workers in the workforce nationally. We therefore acted creatively and are growing our own. We now have 4 Graduate Trainees working with us who are completing a Postgraduate through part time learning at Wrexham University. This is also an issue within the voluntary sector who are also struggling to recruit.

### **5.2.3 Waiting Lists**

The average wait for a youth worker is currently about 8 weeks from the date of referral. There are in the region of 80 young people waiting currently. Waiting times have been affected by national recruitment challenges and an increase in referrals.

Where possible we offer young people other youth work interventions whilst they are waiting, these can include detached and youth club sessions.

### **5.2.4 Caseloads**

A full-time worker has a caseload of 15 due to the additional duties of running youth clubs, schools training and detached youth work sessions and residentials. Therefore, 3 vacancies will impact the team

and the ability to allocate 121 support for young people. This will be remedied when vacancies are filled. Please note, due to national challenges with recruiting qualified JNC youth workers, these vacancies will be filled with apprentices, and therefore the lead time will be longer than it would with a qualified worker as they learn the role.

### 5.3 What needs do TYS support?

Over the year the offer of support will change slightly to adapt to the needs of the young people we work with. The summer is planned with young people, and we listen to what projects and support young people need:

5.3.1 At initial assessment, young people work with their youth worker to self-assess in 6 key areas, on a 1-5 scale. Overall, young people score themselves lowest in Problem Solving with 69% scoring 3 or less, and Initiative at 68% scoring 3 or less. Responsibility scores are highest overall, with 40% of young people scoring themselves 4 or above.

5.3.2 However, when agreeing an area of focus for their action plan, 55% choose emotion management. This indicates priorities for young people around their mental wellbeing, over and above the other key areas.

### 5.4 Sexual Health

This year we have supported the Warwickshire Sexual Health Commissioner in enabling young people in Warwickshire to access sexual health support:

- We have delivered 7 Condom Protocol Training sessions to new youth workers and voluntary sector youth workers.
- We have also worked with NHS Integrated Sexual Health to set up extra support for young people.

### 5.5 Summer Holidays

This year we ran 130 sessions and had contacts with 1361 young people. This was supported by HAF Activities, art, sports, SUPPORT and FUN!

### 5.6 What difference does TYS make?

TYS is young person led, meaning the young person must agree to a referral, lead on their action plan, engage with planned sessions, and participate in initial and final assessments. The outcomes from this working model are dependent on young people being ready and able to engage with support:

- 93% of young people agreed to proceed with their referral.
- 97% of young people completed their initial assessment and wrote an action plan.
- 87% of young people completed their final assessment with a positive outcome.



## 5.7 Outcomes

At point of closure, self-assessment scores by young people involved improved in all areas:

- **57%** reported they would no longer consider carrying a bladed weapon.
- Substance use decreased by **39%**
- Alcohol use decreased by **38%**
- Emotion Management increased by **27%**
- Problem Solving increased by **20%**
- Empathy increased by **20%**
- Initiative increased by **18%**
- Responsibility increased by **16%**
- Teamwork ability increased by **20%**
- **8%** reported that their attendance at school has improved

Scores for Emotion Management were **30% higher** for those who reported they were no longer going to carry a bladed weapon.

## 5.8 Feedback

5.8.1 Feedback is encouraged all through the duration of the intervention but is specifically recorded upon closure.

- 88% of young people reported seeing positive change at final assessment, with 27% reporting "lots" or "massive" change.
- 98% of young people gave their youth worker 5 stars

5.8.2 Comments gathered included:

- "Very good help and assistance with my social anxiety and made me more confident in talking to others".
- "My youth worker helped me through the point in my life I was really struggling with and the perfect support person I needed at the time".
- "I feel I have learned how to stay safe. My youth worker gave me the courage to make some good changes".

## 5.9 What is the focus going forward?

TYS is committed to continuous improvement and to delivering a service that positively impacts the lives of young people.

## 5.10 Auditing and Assurance Delivery

5.10.1 We are taking part in a Data Eco system project run by the YMCA George Williams College.

5.10.2 This is looking at trailing new methods of recording and measuring youth work. This is especially useful for looking at some of the more 'hard to measure' youth work such as detached work or youth clubs.

5.10.3 TYS have registered with the National Youth Agency to take part in the National Youth Work Peer Review Programme. This will take place this year over 3 days.

5.10.4 We are going to recruit Apprentice Degree Youth Workers in the Spring. This is a 3-year programme which will lead to the post holders gaining a JNC Degree in Youth Work.

5.10.5 Delivering basic youth work training to the wider Children's Services Team.

### 5.11 Auditing and Assurance

The TYS team has completed a peer-reviewed QA pilot to embed practice observations, conduct regular peer case reviews. This found:

- 94% cases clearly follow an action plan
- 94% cases have up to date case notes
- 86% cases capture the voice of the young person
- 62% were graded as ADVANCED delivery

### 5.12 Recruitment and Continued Youth Work Training

TYS are also in the process of starting a recruitment for Degree Apprentice Youth Workers. This is a new offer led by the National Youth Agency and will allow us to continue to 'grow our own' future youth workers. This will mean we will have 8 staff training in a FT team of 21.

## Appendices

### Appendix 1 Infographic TYS Review – December 2023

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Executive Director	Nigel Minns Executive Director for	<a href="mailto:nigelminns@warwickshire.gov.uk">nigelminns@warwickshire.gov.uk</a>

	Children and Young People	
Portfolio Holder	Sue Markham Portfolio Holder for Children & Families,	<a href="mailto:suemarkham@warwickshire.gov.uk">suemarkham@warwickshire.gov.uk</a>
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The report was circulated to the following members prior to publication:

Local Member(s):

Other members:

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# Targeted Youth Support 3 Areas of Delivery

1<sup>st</sup> November 2022 to 31<sup>st</sup> October 2023



## One-to-One Youth Work

**674 requests** for support received, with decision in average of **8 days**

A **5%** increase on requests from the previous year

**87%** of requests allocated for assessment

**Initial assessments** completed in average of **9 days**



## Group-based Youth Work

**6 short-courses** for **small groups in schools** incl. alcohol use, managing feelings, knife crime, relationships, online safety, sexual health and consent. **39 referrals this year.**

**Targeted projects** incl. LGBTQ, young parents, bike safety, single gender and school non attendance.



## Detached / Street-based Youth Work and Youth Clubs

Helping to keep young people safe through **249** outreach sessions in parks and streets across the county

**548 Youth Centre** sessions

**9193 contacts with young people**

**Relationships, education and family** are top 3 topics discussed

# School Group Work Offer

## Street Smart



Focusing on peer group pressure and friendships. This course would be useful for young people who you feel are at risk of being involved in antisocial behaviour out of school. This is for young people who might need some support to make the right decisions in their personal lives.

## Managing Feelings



**Anger**  
Learning skills on how to manage anger and exploring reasons behind challenging behaviours. This would be useful for young people who are struggling to keep it together. In school.

**Anxiety**  
This course is for young people who are finding the school a worrying place to be and who need support to make school more manageable.

## Digital Tattoo



Exploring issues around social media and Child Exploitation. This course would be useful for young people who may be struggling to manage their social media presence and need support in setting themselves some safer boundaries

## My body, My Options Respectful Relationships



Linked to our Health Store Project offer this looks at good decision making around sexual health, keeping safe, consent and where to go for support and help.



Looking at healthy relationships by exploring gender socialisation, personal rights and boundaries. This course would be useful for young women who might be a risk of being in a controlling relationship and young men who have a stereotyped idea of how men should behave. This links to the Domestic Abuse agenda

## Different Thinking



Looking at the decision-making process behind alcohol use and building practical skills to empower young people to address alcohol concerns.

# One to One Youth Work

At **initial assessment**, young people work with their youth worker to self-assess in 6 key areas, on a 1-5 scale.



Overall, young people score themselves lowest in **Problem Solving** with **69%** scoring 3 or less, and **Initiative** at **68%** scoring 3 or less.

**Responsibility** scores are highest overall, with **40%** of young people scoring themselves 4 or above.

However, when agreeing an **area of focus** for their action plan, **55%** choose **emotion management**. This indicates priorities for young people around their **mental well-being**, over and above the other key areas.



**29%** of the **674** requests for one-to-one support stated the young person has **Special Education Needs or Disabilities**

## Engagement



Young people **agreed to proceed** with their referral **93%** of the time

**97%** of young people completed their **initial assessment** and wrote an **action plan**

**87%** of young people completed their **final assessment** with a **positive outcome**

**Outcomes** At point of closure, **self-assessment** scores **improved** in all areas:

<b>Alcohol</b> use decreased by <b>38%</b>	Initiative <b>+18%</b>
<b>Substance</b> use decreased by <b>39%</b>	Emotion Management <b>+27%</b>
<b>57%</b> reported they would no longer consider carrying a <b>bladed weapon</b>	Team Work <b>+20%</b>
<b>8%</b> improved <b>education attendance</b>	Problem Solving <b>+20%</b>
	Empathy <b>+20%</b>
	Responsibility <b>+16%</b>

Scores for **Emotion Management** were **30% higher** for those who reported they were no longer going to carry a bladed weapon

## TYS Group Work Referrals – Academic Year Sept 2022 - July 2023

- **6** Programmes of delivery. **5 x** 1 hour sessions per programme.
- We received **39** school group work referrals
- **Managing Feelings** is the most requested group work session.
- Not one course has been run the same. We adapt every delivery to the young people referred. We have even delivered a Respectful Relationships course using Makaton.
- **Autumn Term 2023** – TYS have also been delivering bespoke single gender group work in Bilton School with Newly Arrived Young People. This focuses mainly on identity and relationships.





# Youth Clubs, Projects and Detached Youth Work

- Bike Project – small group work using the bike as a method of engagement
- LGBTQ + Project – Group work initiated by young people who wanted a safe place to meet.
- Gaming Group – Targeting Young People who are not attending school but enjoy gaming.
- Boys and Girls Groups – a group to explore identity and respectful relationships.
- Games Group – for young people who may have ADHD or Autism and respond well wo an environment that has rules and structure.
- BNO Project – Youth Club for newly arrived young people from Hong Kong
- After school Toast Clubs – Food and activities for young people.
- Youth Clubs - we are running 8 youth clubs a week focusing on youth work issues such as risk taking and staying safe.
- Detached Youth Work in parks and streets in Warwickshire. 5/6 sessions a week in the lighter evenings.
- Newly Arrived Youth Project – group work in the hotels working on issues identified by the young people.

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	North Warwickshire	Nuneaton & Bedworth	Rugby	Warwick & Leamington	Stratford-upon-Avon
Group / Detached Youth Clubs	139	429	169	228	84
YP Contacted	1157	4489	1733	2718	372

**Summer Holidays**



This year we ran **130** sessions and had contacts with **1361** young people.

This was supported by **HAF!**

Activities, art, sports, **SUPPORT** and **FUN!**

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**Children and Young People Overview and Scrutiny Committee.**

Item	Report Detail	Date of Meeting
Questions to Cabinet Portfolio Holders	Up to 30 minutes of the meeting are available for members Committee to put questions to the Cabinet Portfolio Holder for Education and Learning and Cabinet Portfolio Holder for Children's Services.	Standing items for every meeting
Updates from Cabinet Portfolio Holders and Assistant Directors	Cabinet Portfolio Holders and Assistant Directors are invited to provide any updates they have on issues within the remit of the Committee.	
Corporate Parenting Panel Update	Portfolio Holder for Children & Families is invited to provide an update on the work of the Corporate Parenting Panel. (To include an update from the Voice, Influence & Change Team when appropriate)	
Integrated Performance Report	Quarterly performance updates presented to the Committee. <a href="#">Link to Power BI Platform</a>	Quarterly Reports
Report Detail		Date of Meeting
<ul style="list-style-type: none"> <li>Children and Family Centres update and strategic direction</li> <li>Targeted Youth Support Offer: Including Offer to Schools</li> </ul>		9 April 2024
<ul style="list-style-type: none"> <li>Knife Crime and Child Exploitation (<i>moved from 9/04/2024</i>)</li> <li>Warwickshire Education Strategy 2024 – 2030 (<i>moved from 27/02/24</i>)</li> <li><i>Draft Home to School Policy Update (tbc)</i></li> <li><i>Verbal update from Care Leavers Forum held on the 9<sup>th</sup> April</i></li> </ul>		18 June 2024

Report Detail	Date of Meeting
<ul style="list-style-type: none"> <li>Persistent and severe absenteeism (data expected in March 2024)</li> <li><i>Verbal update from Care Leavers Forum held on the 10<sup>th</sup> September</i></li> </ul>	17 September 2024
<ul style="list-style-type: none"> <li>Post-16 participation in education, employment, and training performance report 2024.</li> <li><i>Verbal update from Care Leavers Forum held on the 12<sup>th</sup> November</i></li> </ul>	26 November 2024
	25 February 2025

#### Future Items to be added to the Work Programme

- Visit for the Committee to be arranged to the Warwickshire Academy (Formerly the PEARS site)

#### Briefing Notes circulated to the committee (please contact Helen Barnsley if you've not received one)

- Interim briefing note in relation to absenteeism to be circulated April/May '24 (Sarah T)

#### Briefing Notes/Information Requests

- Request for information in relation to the recent tender for the provision of children's centres, including plans on how to improve outreach to surrounding larger villages.

#### Motions from Council – none currently

### Items on the Forward Plan relevant to the remit of the Committee

Decision	Description	Date due	Decision Maker
SEND and Inclusion	Review of the revised core offer following public consultation	11 April 2024	Cabinet
Educational Attainment Working Group Report	A report on the findings of, and recommendations made by, the working group established to aid attainment of children's education in Warwickshire	9 May 2024	Cabinet
Establishment of Specialist Resourced Provision	Establishment of specialist resourced provisions at primary/secondary schools in Warwickshire		
West Midlands Regional Foster Care Framework	Regional commissioning activity to join the new West Midlands Foster Care Framework to be mobilised 1st October 2024	13 June 2024	Cabinet

**Upcoming Member Development Sessions**

Please contact Helen Barnsley (Senior Democratic Services Officer) if you would like more information or if you are missing a calendar invitation. All development sessions will be held via Microsoft Teams unless otherwise stated.

Session	Date and Time
<p style="text-align: center;"><b>SEND Awareness</b></p> <p>Further information on the content of the training will be circulated nearer the meetings.</p> <p>Members are expected to attend one of the sessions.</p>	Tuesday 28th May at 10am - 1pm
	Thursday 30th May at <b>tbc</b>
	Wednesday 5th June at 10am - 1pm

- **Next Chair and Spokes Meeting - these meetings will be held virtually via Microsoft Teams**
  - 4 June 2024 @ 2pm
- **Next Committee Meeting. These meetings will be held at Shire Hall, Warwick.**
  - 18 June 2024 @ 10am